

SMS Consent & Acceptable Use Policy

Effective date: June 17, 2026 · Last updated: June 17, 2026

This Policy covers (A) consent to receive text messages from **Infinity Media Consultant Group LLC** ("IMCG"), and (B) the acceptable use of our Services. It is part of our [Terms & Conditions](#).

Part A. SMS / Text Messaging Consent

A1. Consent to Receive Messages

By providing your mobile number and opting in (for example, on a form, during a call, or by texting us), you agree to receive text messages from IMCG related to your inquiry, appointments, account, and—where you have consented—marketing. **Consent is not a condition of purchase.** Message frequency varies based on your interactions.

A2. Message & Data Rates

Message and data rates may apply based on your mobile plan and carrier. IMCG is not responsible for carrier charges.

A3. Opt-Out & Help

- Reply **STOP** to any message to opt out of further texts. You will receive a confirmation and no further messages, except as required to process your opt-out.
- Reply **HELP** for assistance, or contact support@infinitymediaconsultantgroup.com / 1-470-943-3126.

A4. Carriers & Delivery

Carriers are not liable for delayed or undelivered messages. Message delivery is subject to carrier and device availability.

A5. Compliance

IMCG sends messages in accordance with applicable law, including the Telephone Consumer Protection Act (TCPA) and carrier (A2P 10DLC) requirements, and only with the required prior consent. Your information is handled per our [Privacy Policy](#).

Part B. Acceptable Use Policy

B1. Prohibited Uses

You agree not to use the Site or Services to:

- Violate any law or regulation, or infringe any third party's rights (including intellectual-property or privacy rights);
- Send unlawful, deceptive, harassing, threatening, or fraudulent communications, including unlawful robocalls, spam, or messages without the required consent;

- Transmit malware or interfere with, disrupt, or attempt to gain unauthorized access to the Services or related systems;
- Reverse engineer, decompile, scrape, or copy the Services or IMCG's IP, or resell or sublicense the Services without our written authorization;
- Use the Services to collect or process sensitive personal information except as expressly agreed;
- Impersonate any person or misrepresent your affiliation.

B2. Client Compliance Obligations

If you use IMCG's tools (including AI voice agents and messaging) to communicate with your own customers or prospects, **you are solely responsible for complying with all applicable laws**, including the TCPA, the National Do-Not-Call Registry and state DNC rules, CAN-SPAM, and state call-recording and AI-disclosure laws, and for obtaining all required consents. You will not use the Services for cold outreach to numbers you are not permitted to contact.

B3. Suspension & Enforcement

We may investigate suspected violations and may suspend or terminate access, remove content, or take other action we deem appropriate. We may also report unlawful activity to authorities. You are responsible for losses arising from your violation of this Policy.

B4. Reporting

Report suspected abuse or violations to support@infinitymediaconsultantgroup.com.

B5. Contact

Infinity Media Consultant Group LLC

35 Patterson Road, Suite 466242, Lawrenceville, GA 30042

Email: support@infinitymediaconsultantgroup.com · Phone: 1-470-943-3126